



**SAR Technology Inc.**

<http://sarotechnology.ca>

[sarotechnology@telus.net](mailto:sarotechnology@telus.net)



## 'Incident Commander Pro' V7 - 'SPOT Connect' Beacon Tracking



### EXAMPLE

#### Email Account Configuration

For emailing 'SPOT Connect' beacon tracking locations  
To the 'Incident Commander Pro V7' Message Center

## Gmail

### Gmail / Email Setup - for Incident Commander Pro V7 - Message Center

Website: <https://mail.google.com/mail/>

Gmail email address is: [myteammessages@gmail.com](mailto:myteammessages@gmail.com)

Primary Username is: [myteammessages@gmail.com](mailto:myteammessages@gmail.com)

Password: [myteampassword](#)

Gmail Settings:

Forwarding and POP/IMAP...

IMAP Access: Enable IMAP

**Tip: Be sure to configure your Gmail or email account to NOT SPAM for both:**  
**SPOT Tracking** [noreply@findmespot.com](mailto:noreply@findmespot.com) and  
**SAR Technology Tracking** [sarbeacons@gmail.com](mailto:sarbeacons@gmail.com)

- or most of your SPOT/smart-Phone tracking emails may be diverted to your Gmail/email SPAM folder, instead of being sent to the 'Incident Commander Pro' Message Center.

If tracking messages are sent to the Gmail SPAM folder, select the messages and then click the Not Spam button to return the messages to the Gmail Inbox.



### 'Incident Commander Pro V7' GIS - Beacon Setup:

'SPOT Connect' Beacon Name: TEAM1 (with no spaces or special characters)

'Receive-From' Email Address: [noreply@findmespot.com](mailto:noreply@findmespot.com)

#### Incident Commander Pro - Message Center Setup:

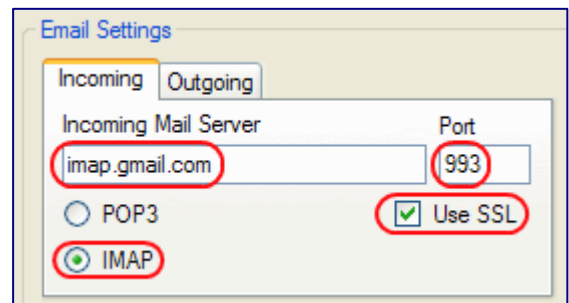
Example Email Settings:

Incoming Mail Server: [imap.gmail.com](https://imap.gmail.com) Port 993

Use SSL IMAP option checked

Outgoing (SMTP) Server: [smtp.gmail.com](https://smtp.gmail.com) Port 587

Encryption: TLS Use authentication





# SPOT Connect

## SPOT Website Setup:

SPOT login website: <https://login.findmespot.com/spot-main-web/index.jsp>

1. Select button: My SPOT Devices... **Add New SPOT Device**... Enter Device Details to Activate:

SPOT Connect ESN: e.g. 0-2113378

Auth: e.g. 17275812

After adding the new SPOT device...

Select button: My SPOT Devices... Your SPOT Devices... Edit Name: TEAM1

2. Select button: My SPOT Devices... **View/Edit Profile**...

Enter your SOS contact information for the device.

3. Select button: My SPOT Devices... **View/Edit Contact Groups**...

Add New Contact (1)

Enter the First Name: SAR

Enter the Last Name: Messages

Enter email address: [myteammessages@gmail.com](mailto:myteammessages@gmail.com)

*(Emails location messages directly to the same email address entered in Incident Commander Pro's Message Center)*

Enter Phone Number: *(for sending text messages)*

Enter Wireless Carrier: *(e.g. Verizon)*

Message-Center Email Address
<input type="text" value="myteammessages@gmail.com"/>
Username
<input type="text" value="myteammessages@gmail.com"/>
Password
<input type="password" value="*****"/>

Add New Contact (2)

Enter the First Name: SAR

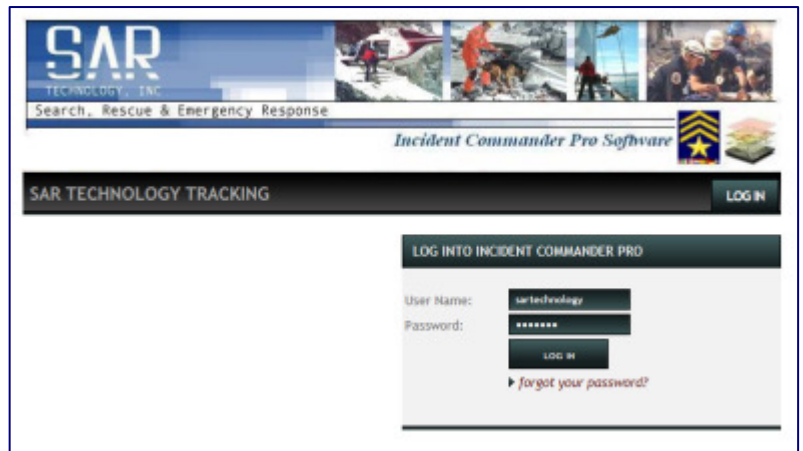
Enter the Last Name: Beacons

Enter email address: [sarbeacons@gmail.com](mailto:sarbeacons@gmail.com)

*(Emails location messages to the [SAR Technology Tracking](http://www.sar-technology.com) website, for saving/displaying online and forwarding to 'Incident Commander Pro's Message Center')*

Enter Phone Number: *(for sending text messages)*

Enter Wireless Carrier: *(e.g. Verizon)*



Select Create New Contact Group: e.g. SARMessagesTracking

Select Add New Contact: SAR Messages and Add to Contact Group: SARMessagesTracking

Select Add New Contact: SAR Beacons and Add to Contact Group: SARMessagesTracking

*(Check 'Include email address' and 'Use mobile phone number' for each contact added to the group)*

#### 4. Select button: My SPOT Devices... **Predefined Messages**

Select Add New Predefined Message

(maximum of 14 messages of up to 110 characters per message)

Enter the Message Text and then click Add Message e.g,

TEAM1 at Drop-Off Location  
TEAM1 Continuing Assignment  
TEAM1 at Pick-Up Location  
TEAM1 Wants Pick-Up from Current Location  
TEAM1 Waiting at Current Location  
TEAM1 Returning to Base  
TEAM1 Has Lost Radio Comms but is OK  
TEAM1 **SOS** Send Urgent Assistance  
TEAM1 Has Found the Subject  
TEAM1 Subject Condition is OK  
TEAM1 Subject Condition is Poor  
TEAM1 Subject is Deceased  
TEAM1 Custom Message Max 41 characters  
TEAM1 EMERGENCY Send **HELP**

**The SPOT Connect device is now configured on the SPOT Website**

#### **Important Note:**

'Incident Commander Pro' can forward all messages or just those containing the keywords **SOS** or **HELP**

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## **SPOT Connect App**

### **Install SPOT Connect application**

1. Download and install 'SPOT Connect' for your the iPhone or Android smart-phone.  
*findmeSPOT.com/app provides links to the smartphone applications.*
2. Sign in to your activated SPOT account.
3. The application will display "Connecting to Device" while it searches and then downloads your information from the SPOT website into the SPOT Connect device.



Once the application is installed the SPOT Connect application icon will appear on the home screen.

### **Bluetooth Pairing**

1. With an activate cellular or WI-FI connection turn on the smartphone's Bluetooth.
2. Power-on the SPOT Connect device until the blue Bluetooth LED blinks, in pairing mode.
3. Scan for the Bluetooth device 'SPOT Connect' and pair with this device, which will then be listed as either 'Paired but not connected' or 'Connected'.



4. Open the SPOT Connect application and, when prompted, enter your SPOT Connect username and password, created during device activation. The application will then synchronize with the SPOT Connect device, downloading the Predefined messages.

**The SPOT Connect device and application are now paired and ready for testing.**



## Initial System Test

1. Place the SPOT Connect outside, with an unobstructed view of the sky, turn it on and then pair it to the smartphone.
2. Select Check-In/OK.
3. Select the (Send To) Contact Group e.g. SARMessagesTracking
4. Select a Predefined message (or create a custom Type & Send message, *max 41 characters*).
5. Select 'Send Check-In/OK' to send the message., e.g. **In Help Mode**  
*The status bar turns yellow to indicate that active message transmission underway*
6. Verify that the message was received by the email account e.g. [myteamessages@gmail.com](mailto:myteamessages@gmail.com) and the SMS text number entered during device activation..

**The SPOT Connect device and application are now ready for use.**

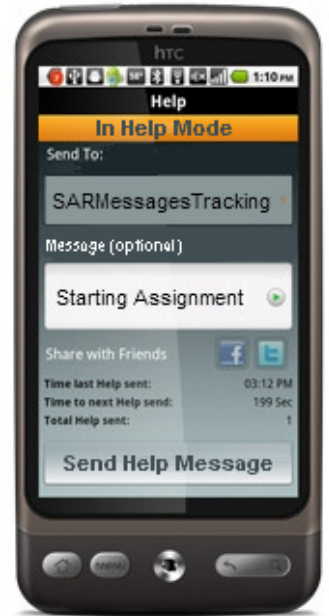
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## SPOT Connect /Incident Commander Pro: Tracking Mode Operation



1. Turn on SPOT Connect.
2. Open the application on the smartphone, tab to Settings... Scroll down to Connect to Device and bluetooth-pair with the SPOT Connect device.  
*The SPOT grey logo will turn yellow when paired.*
3. Select Help (*required for continuous Incident Commander Pro Tracking*).  
The 'Help' screen will appear.
4. Confirm that the Send To is set to e.g.: SARMessagesTracking
5. Select Message (optional)... Add Message and browse down to a Predefined message to send  
e.g. 'TEAM1 Starting Assignment'.
6. Select **Send Help Message** - to begin sending the auto-track location messages.
7. The title bar will display an amber '**In Help Mode**' for the one-hour duration that Help (Incident Commander Pro Team-Tracking) messages are being transmitted (*at five minute intervals*).



**Note: After one hour, the Help (Incident Commander Pro Team-Tracking) function stops transmitting it's message and location, and the 'In Help Mode' title loses it's amber background.**

8. To continue tracking select **Send Help Message** again  
- to begin sending new Help (Incident Commander Pro Team-Tracking) auto-track messages.

*Note: 'Incident Commander Pro' - GIS will make ten attempts to connect to the email sever to retrieve the 'SPOT Connect' beacon emails.*

*If it is still unsuccessful in retrieving the SPOT email it will display an error message indicating that it has failed to connect to the SPOT email server.*

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